

Department of Education CORDILLERA ADMINISTRATIVE REGION

REGIONAL MEMORANDUM NO. 165 · 2021

CONDUCT OF LEADING WITH HOPE (HOLISTIC OPPORTUNITIES FOR PROFESSIONAL ENHANCEMENT) COURSE FOR DEPED CAR NON-TEACHING PERSONNEL

To: OIC-Assistant Regional Director

All Schools Division Superintendents

All Regional Functional Division Chiefs

All Others Concerned

- This Office shall conduct the Leading with HOPE Course for Non-Teaching Personnel to address the shifts in government operations, systems, and processes to ensure unhampered provision of DepED quality service such as the implementation of the Basic Education-Learning Continuity Plan (BE-LCP).
- This course shall be composed of fifteen (15) days with the series objectives enumerated in the attached Training Matrix (Annex A) covering staggard dates from April 26 to September 22, 2021, viz:
 - a. Series 1: Mental Health
 - i. Batch 1 RO-April 26 to 28, 2021
 - ii. Batch 2 RO and SDO-May 10-12, 2021
 - b. Series 2: Crisis Management
 - i. Batch 1 RO-May 19-21, 2021
 - ii. Batch 2 RO and SDO-May 24 to 26
 - c. Series 3: Communicating (L1) and Facilitating (L2) for Digital Teams
 - i. Batch 1 RO-June 16 to 18, 2021
 - ii. Batch 2 RO-June 21 to 23, 2021
 - iii. Batch 3 RO and SDO-July 12 to 14, 2021
 - d. Series 4: Digital Team Management and Productivity Tools
 - i. Batch 1 RO-July 26 to 28, 2021
 - ii. Batch 2 RO and SDO-Aug 9 to 11, 2021
 - e. Series 5: Intensive Values Education Training
 - i. Batch 1 RO-August 17 to 19, 2021
 - ii. Batch 2 RO-August 23 to 25, 2021
 - iii. Batch 3 RO and SDO-September 20 to 22, 2021
- The course shall be participated by both Regional Office (RO) and Schools
 Division Office (SDO) Non-Teaching personnel, defined as all other positions
 except the following school leaders: RD, ARD, SDS, ASDS, CES, School
 Principals and EPS.

- 4. Anent, identified Regional Office (RO) participants (Annex B) shall be provided lunch, AM and PM snacks and are requested to confirm their attendance to the National Educators Academy of the Philippines (NEAP)-CAR before April 21, 2021.
- 5. Furthermore, the limited face-to-face participants from SDOs Baguio City and Benguet who shall be provided full board and lodging are requested to confirm their participation in coordination with the SDO HRD who shall in turn send the list to rneap.depedcar@gmail.com, taking into consideration the maximum number as specified in the Number of Participants per Series per Batch (Annex C) before April 21, 2021.
- 6. Meals and lodging expenses of limited face-to-face participants shall be charged to the Organizational and Professional Development for Non-Teaching Personnel (OPDNTP) Fund downloaded to the Regional Office.
- 7. In addition, the course shall be **open to ALL Non-Teaching Personnel for online participation**, however, issuance of Certificates of Completion shall be subject to strict compliance and submission of course requirements to be announced during the activity, else, Certificate of Attendance shall only be issued reflecting inclusive hours attended.
- 8. Moreover, online participants are advised to utilize the existing internet bandwidth in their respective offices, however, for non-usable/ unreliable connections, it shall be charged to available local funds.
- 9. For inquiries and clarifications, please contact NEAPR through Chief Education Supervisor, NEAP-CAR OIC Jennifer Ande at 09190073814.
- 10. Immediate and widest dissemination of this Memorandum is directed.

ESTELA L. CARIÑO EdD, CESO III

Director IV/ Regional Director

Annex A. Training Matrix

Annex A. Tra			44 4 7 4 7 7 7		
			ancement): A Learning and Development cour	rse for DepED CAR NT persons	
	L HEALTH (Batch 1 - April 26-28, 2021; Batc				
	If-Management; Result Focus; Service Orientatio	n; Crisis Management			
	21 (B1); May 10, 2021 (B2)		T	100 5 4 4 4 0 10	
8:30 – 9:00 AM	Preliminaries-AVP	c/o NEAP CAR	Welcome Message	RD Estela L. Cariño	
Opening Program	Acknowledgment of Participants	Laureen B. Likigan	Statement of Purpose	Jennifer P. Ande	
	Opening Remarks	Florante E. Vergara	Levelling of Expectations, Facilitator for the day	Dexter B. Andres	
DATE / TIME	ACTIVITY / TOPIC	SPEAKER	OBJECTIVE / OUTPL		
9:00 – 10:30 AM	Resilience in the Workplace to increase job satisfaction and increase productivity.	Florante E. Vergara OIC, ARD	To develop resilience-boosting attitudes and to understand how their personal resilience can be applied to the workplace. At the end of the session, participants should be able to: Define resilience in the workplace and its impact to job satisfaction and productivity.		
10:30 - 10:45 AM	Health Break	(B1&B2)			
10:45 – 12:00 NN	Continuation of Topic 1	7			
12:00 - 1:00 PM	Lunch Break	1	 Recognize strategies in developing resilience for pe 		
1:00 – 2:30 PM	Workshop for Topic 1		✓ Craft a resilience plan as a government employee and as a member of the Regional Office.		
2:30 - 2:45 PM	Health Break				
2:45 - 3:15 PM	Presentation of 2-3 Outputs, Critiquing/				
3:15 - 5:00 PM	Comments/ Suggestions	Facilitator: Nover Kiethley	S. Mente, EPS-HRDD (Batch 1 and 2);		
DAY 2: April 27, 20)21 (B1); May 11, 2021 (B2)				
8:30 - 9:00 AM	Preliminaries	c/o HRDD			
	Facilitator	Laureen B. Likigan			
9:00 - 10:30 AM	Self-care to work positively under pressure	Gloria B. Buya-ao	To reduce the potential for secondary stress reactions amongst personnel and equip themselves with the tools needed to ensure mental health and wellbeing. At the end of the session, participants should be able to:		
10:30 – 10:45 AM	Health Break	SDS-Benguet (B1)			
10:45 – 12:00 NN	Continuation of Topic 2				
12:00 – 1:00 PM	Lunch Break	Jerry C. Ymson	✓ Enhance self- awareness of possible secondary stress re-	sponses to work proactively and	
1:00 - 2:30 PM	Workshop for Topic 2	OIC ASDS-Kalinga (B2)	productively; Increase and apply knowledge of self-care skills/activities, such as but not limited to: Rest and Work Break; Managing Fatigue; Importance of Sleep; Sleep Improvement; Coping with Isolation and		
2:30 - 2:45 PM	Health Break				
2:45 - 3:15 PM	Presentation of 2-3 Outputs				
	Critiquing/ Comments/ Suggestions		Confinement		
3:15 – 5:00 PM		Facilitators: EPS-PPRD (B	atch 1); EPS-CLMD (Batch 1)		
DAY 3: April 28, 20)21 (B1); May 12, 2021 (B2)				
8:30 – 9:00 AM	Preliminaries	c/o NEAPCAR			
	Facilitator	Nover Keithley S. Mente			
9:00 - 10:30 AM	Addressing Workplace Bullying	PMHA/ BSU	The topic highlights the individual responsibilities of personnel		
10:30 – 10:45 AM	Health Break		effective way, as well as the options available to them to addre	ess these behaviours.	
	Continuation of Topic 3		At the end of the session, participants should be able to:		
12:00 – 1:00 PM	Lunch Break		Determine the best responses in dealing with workplace bullying. Classify the levels of bullying behaviours in the workplace and its mental and emotional effect to the person. Establish connection of workplace bullying with existing rules on Ethical Standards for Government of the properties of the person o		
1:00 – 2:30 PM	Workshop for Topic 3				
2:30 2:45 PM	Health Break				
2:45 – 4:15 PM	Presentation of 2-3 Outputs				
	Critiquing/ Comments/ Suggestions		Officials prescribed by Civil Service Commission and its other relevant issuances pertinent to the		
			topic.	o roomast politonoon and professionalism	
4.45 5.00 DM		Facilitatese FDC OAD /D-	Increase sensitivity to feelings of every personnel with due	e respect, poineness and professionalism.	
4:15 – 5:00 PM		racilitators: EPS-QAD (Ba	tch 1); EPS-FTAD (Batch 1)		

DAY 4: May 19, 2021 (B1)	gement; Result Focus; Service Orientation; Cris : May 24, 2021 (B2)			
DATE / TIME	ACTIVITY / TOPIC	SPEAKER	OBJECTIVE / OUTPUT	
8:30 - 9:00 AM	Preliminaries (AVP)	c/o NEAP CAR		
0.00	Facilitator	Dexter B. Andres		
9:00 - 10:30 AM	Crisis Management Essentials for	OCD CAR: To discover strategies on how to manage your capability as a leader during crisis.		
	Emergencies		At the end of the session, participants should be able to:	
10:30 – 10:45 AM	Health Break		✓ Acquire knowledge in leading beyond formal authority or position and make effective decisions in times o	
10:45 – 12:00 NN	Continuation of Topic 4		crisis or any similar cases of emergency.	
12:00 – 1:00 PM	Lunch Break		✓ Develop methods that enhance organizational resilience while withstanding pressure as a result of crisis.	
1:00 - 2:30 PM	Workshop for Topic 4	1	✓ Demonstrate knowledge of the Dos and Don'ts in crisis management through a simulation.	
2:30 - 2:45 PM	Health Break			
2:45 - 3:15 PM	Presentation of 2-3 Outputs			
3:15 - 5:00 PM	Critiquing/ Comments/ Suggestions	Facilitator: Evangeline P. Malag, PDO II-ESSD		
DAY 5: May 20, 2021 (B1)	; May 25, 2021 (B2)			
8:30 - 9:00 AM	Preliminaries (AVP) c/o HRDD			
	Facilitator	Nover Keithley S. M		
9:00 - 10:30 AM	Policies and institutional arrangements	Atty. Sebastian	The topic shall cover policies in the acquisition of resources for disaster risk management and related	
	on Procurement of resources and other	T. Tayaban	emergencies.	
	equipment for disaster risk	CAO, Finance	At the end of the session, participants should be able to:	
	management and emergencies	∫ (B1)	✓ Become acquainted on the existing rules and policies on procurement process in times of crisis or	
10:30 – 10:45 AM	Health Break	_	emergencies.	
10:45 – 12:00 NN	Continuation of Topic 5	Atty. Vanessa B.	Become familiar on the budget and accounting policies in line with crisis operations.	
12:00 – 1:00 PM	Lunch Break	Flora	Show understanding and appreciation on the roles of other governing agencies in resource	
1:00 – 2:30 PM	Workshop for Topic 5	Legal Officer, RO	acquisition in the DepEd – CAR.	
2:30 - 2:45 PM	Health Break	(B2)		
2:45 – 3:15 PM	Presentation of 2-3 Outputs	Facilitators: (B1) Finance; (B2) Legal		
3:15 – 5:00 PM	Critiquing/ Comments/ Suggestions			
DAY 6: May 21, 2021 (B1)	; May 26, 2021 (B2)			
8:30 - 9:00 AM	Preliminaries (AVP)	c/o NEAPCAR		
	Facilitator	Laureen B. Likigan		
9:00 - 10:30 AM	Communication Strategies in Crisis	Georaloy I.	To learn the critical communication skills adhering to protocols necessary to manage multiple stakeholders	
	Management	Palao-ay	during a crisis.	
10:30 - 10:45 AM	Health Break	AOV, PĂU (B1&2)	At the end of the session, participants should be able to: ✓ Become familiar with the DepED Crisis Communications Management Team and their corresponding roles and responsibilities. ✓ Identify basic stakeholder's regulations, policies and procedures for compliance and action in utilizing crisis communication approach	
10:45 – 12:00 NN	Continuation of Topic 6			
12:00 – 1:00 PM	Lunch Break			
1:00 – 2:30 PM	Workshop for Topic 6			
2:30 - 2:45 PM	Health Break			
2:45 – 3:15 PM	Presentation of 2-3 Outputs			
3:15 - 5:00 PM	Critiquing/ Comments/ Suggestions	Facilitators: Cyrille	e Gaye Miranda, PDO II-PAU (B1); Kaye Shyra Dizon (B2)	

DAY 7: June 16, 2021 (B1)	; June 21, 2021 (B2); July 12, 2021 (B3)			
DATE / TIME	ACTIVITY / TOPIC	SPEAKER	OBJECTIVE / OUTPUT	
8:30 - 9:00 AM	Preliminaries (AVP)	c/o NEAP CAR		
	Facilitator	Dexter B. Andres		
9:00 – 10:30 AM	DepED Manual of Style (DMOS) for Written Communication	Georaloy I. Palao-ay AOV, PAU	This topic aims to improve the ability of participants in written formal communication following the prescribed format in the DepEd Manual of Style.	
10:30 - 10:45 AM	Health Break	(B1)	At the end of the session, participants should be able to: ✓ Write narrative/descriptive reports and related writing assignments based on readily available information ✓ Prepare a correspondence employing the elements of technical writing.	
10:45 12:00 NN	Continuation of Topic 7	Nover Keithley S.		
12:00 – 1:00 PM	Lunch Break	Mente		
1:00 – 2:30 PM	Workshop for Topic 7	EPS, HRDD		
2:30 – 2:45 PM	Health Break	(B2) Patricio T. Dawaton EPS, CLMD (B3)		
2:45 – 3:15 PM	Presentation of 2-3 Outputs			
3:15 – 5:00 PM	Critiquing/ Comments/ Suggestions	B1: Cyrille Gaye Miranda, PDO II-PAU (B1); Kaye Shyra Dizon (B2); Emmanuela Gabol (B3)		
	; June 22, 2021 (B2); July 13, 2021 (B3)			
8:30 - 9:00 AM	Preliminaries (AVP)	c/o HRDD		
0.00 J.00 / WI	Facilitator	Nover Keithley S. Mente		
9:00 – 10:30 AM	Enhancing Skills on Attention to Detail for Written Issuances	Maksim A. Botilas OIC CES, QAD	This topic aims to enhance the ability of participants to report accurate information and spot errors in documents and other forms of written communication in a timely manner prior to publication or	
10:30 - 10:45 AM	Health Break	(B1)	submission to concerned office. At the end of the session, participants should be able to: ✓ Design a checklist and a personalized calendar to ensure that small details are not overlooked. ✓ Gain skills in providing immediate feedback to team members on reports and written communication requiring revision or entailing improvement.	
10:45 - 12:00 NN	Continuation of Topic 8			
12:00 – 1:00 PM	Lunch Break	Francis Peckley (B2)		
1:00 – 2:30 PM	Workshop for Topic 8	SDO Benguet		
2:30 - 2:45 PM	Health Break			
2:45 – 4:15 PM	Presentation of 2-3 Outputs		✓ Practice efficiency in completing work based on procedures and standards	
4:15 – 5:00 PM	Critiquing/ Comments/ Suggestions	Facilitator: Janelle S. Dogao, Special Investigator III-Legal Unit		
DAY 9: June 18, 2021 (B1	; June 23, 2021 (B2); July 14, 2021 (B3)			
8:30 - 9:00 AM	Preliminaries (AVP)	c/o NEAPCAR		
	Facilitator	Laureen B. Likigan		
9:00 – 10:30 AM	Essential Facilitating Skills (Online and Onsite)	Dolores T. Commom HT, BCNHS	This topic shall enhance the ability of participants to guide the exchange of information and ideas in a interactive session designed to meet defined objectives.	
10:30 - 10:45 AM	Health Break		At the end of the session, participants should be able to:	
10:45 – 12:00 NN	Continuation of Topic 9		✓ Employ effective facilitation techniques and training methodologies according to the context of the	
12:00 – 1:00 PM	Lunch Break		 activity. ✓ Demonstrate acquisition of knowledge in eliciting ideas/opinions from participants through a simulation. 	
1:00 – 2:30 PM	Workshop for Topic 9			
2:30 - 2:45 PM	Health Break			
2:45 – 3:15 PM	Presentation of 2-3 Outputs		✓ Gain understanding on the principles behind Andragogy or adult learning.	
3:15 – 5:00 PM	Critiquing/ Comments/ Suggestions	P. III. (D. D.	Aban, AO II -Admin (Batch 1); Leticia Ramos (Batch 2);(Batch 3)	

	I MANAGEMENT AND PRODUCTIVITY TOO If ICT Skills; Functional Competencies	DLS (Batch 1: July 2	6-28, 2021 Batch 2: August 9 to 11, 2021)
DAY 10: July 26, 2021 (B1	i); August 9, 2021 (B2)		
DATE / TIME	ACTIVITY / TOPIC	SPEAKER	OBJECTIVE / OUTPUT
8:30 - 9:00 AM	Preliminaries (AVP)	c/o NEAP CAR	
	Facilitator	Dexter B. Andres	
9:00 – 10:30 AM	User Accounts and Customer	Jumar B.	This topic aims to increase the proficiency of participant on the ability to provide services, assistance, and
	Support	Yago-an	technical support to help users implement and solve problems related to information technology.
10:30 - 10:45 AM	Health Break	ITO, RO	At the end of the session, the participants are able to:
10:45 – 12:00 NN	Continuation of Topic 10	(B1)	✓ Provide assistance to clients by understanding different user groups and their perspectives, concerns.
12:00 – 1:00 PM	Lunch Break	Loida Elaine	and technology use.
1:00 – 2:30 PM	Workshop for Topic 10	Tibong	✓ Provide customer service and support to moderate software/ hardware issues
2:30 - 2:45 PM	Health Break	ITO, MP	✓ Implement contingency measures applicable to user problems
2:45 - 3:15 PM	Presentation of 2-3 Outputs	(B2)	
· · · · · · · · · · · · · · · · · · ·	Critiquing/ Comments/ Suggestions		
3:15 – 5:00 PM		Facilitators: Elvira M. Cudli, ADAS I-FTAD (Batch 1); Jeremy Kermit D. Padilla, ADAS II-LRMDS (Batch 2)	
DAY 11: July 27, 2021 (B1			
8:30 - 9:00 AM	Preliminaries (AVP)		
	Facilitator	Nover Keithley S	
9:00 – 10:30 AM	Video conferencing application	Vandolph B.	This topic aims to enhance the ability of participants in utilizing main functions and additional features of video
10:30 – 10:45 AM	Health Break	Flora	conferencing applications for maximum use in the workplace.
10:45 – 12:00 NN	Continuation of Topic 11	Programmer,	At the end of the session, participants should be able to:
12:00 – 1:00 PM	Lunch Break	RO	✓ Choose appropriate application suited for various types of activities
1:00 – 2:30 PM	Workshop for Topic 11	(B1)	✓ Prepare contingency plans in case of technical glitches or issues.
2:30 - 2:45 PM	Health Break	Andres	✓ Assist virtual participants on technical problems efficiently.
2:45 - 4:15 PM	Presentation of 2-3 Outputs	Cuyasan	
	Critiquing/ Comments/ Suggestions	PDO, Mt.	
		Province	
4:15 – 5:00 PM		Facilitators: Ma	nilyn D. Botilas, Statistician-PPRD (Batch 1); Melandro Payang, ADAS I PPRD (Batch 2)
DAY 12: July 28, 2021 (B1			
8:30 - 9:00 AM	Preliminaries (AVP)	c/o NEAPCAR	
	Facilitator	Laureen B. Likiga	
9:00 – 10:30 AM	Online collaboration tools	Laureen B.	This topic aims to increase the capability of participants to maximize technology to improve productivity and
10:30 – 10:45 AM	Health Break	Likigan	efficiency in the workplace.
10:45 – 12:00 NN	Continuation of Topic 12	EPS II, RO	At the end of the session, participants should be able to: Very Utilize strategies in sending information and reports efficiently. Use technology features in increasing participant engagement towards work.
12:00 – 1:00 PM	Lunch Break	(B1) Christopher Oliva	
1:00 – 2:30 PM	Workshop for Topic 12		
2:30 - 2:45 PM	Health Break		
2:45 – 3:15 PM	Presentation of 2-3 Outputs	PDO, Baguio	✓ Determine appropriate tools and techniques for monitoring and managing processes.
	Critiquing/ Comments/ Suggestions	City	
	, J	(B2)	
3:15 – 5:00 PM		Facilitators: Eliz	zabeth T. Calbayan, TAS-LRMDS (Batch 1); Charline Balahyas, ADAS I, HRDD (Batch 2)

	UES EDUCATION TRAINING (Batch 1: Aug gement, Teamwork, Professionalism and Etl		Batch 2: August 23 to 25 September 20 to 22)	
	B1); August 23, 2021 (B2); September 20, 20		III COLONIA CO	
DATE / TIME	ACTIVITY / TOPIC	SPEAKER	OBJECTIVE / OUTPUT	
8:30 – 9:00 AM	Preliminaries (AVP) Facilitator		c/o NEAP CAR Dexter B. Andres	
9:00 – 10:30 AM	Ethical Standards of Public Servants/ RA 3019	CSC Atty. Emily	This topic shall allow the participants to look into the values of public servants and how they, as DepED employees, can be more empowered to their job to professionally serve the public. Specifically, participants	
10:30 – 10:45 AM	Health Break	Balungay	shall be able to:	
10:45 – 12:00 NN	Continuation of Topic 13]	✓ Internalize Republic Act No. 6713 and its provisions for all government employees.	
12:00 - 1:00 PM	Lunch Break]	✓ Participate actively through a shared discussion.	
1:00 - 2:30 PM	Workshop for Topic 13]	✓ Write a reflection on the demonstration and/or violation of ethical practices for the last five years and	
2:30 - 2:45 PM	Health Break]	how one can improve for better public service.	
2:45 - 3:15 PM	Presentation of 2-3 Outputs			
3:15 - 5:00 PM	Critiquing/ Comments/ Suggestions	Facilitator: Xyle	ylene Grail D. Kinomis, SEPS-Benguet	
DAY 14: August 18, 2021 (B1); August 24, 2021 (B2); September 21, 20)21 (B3)		
8:30 – 9:00 AM	Preliminaries (AVP) Facilitator		c/o HRDD Nover Keithley S. Mente	
9:00 – 10:30 AM	Responsive and quality service to the public amidst pandemic	Christopher C. Benigno	This topic engages participants to gain deeper understanding on the lasting impact of quality service to the public and its implication to the governing office (DepEd – Regional Office) as the mother office for all SDOs	
10:30 10:45 AM	Health Break	OIC-ASDS,	and schools in the Cordilleras.	
10:45 12:00 NN	Continuation of Topic 14	Baguio City	At the end of the session, participants should be able to:	
12:00 - 1:00 PM	Lunch Break]	✓ Define quality public service amidst pandemic.	
1:00 – 2:30 PM	Workshop for Topic 14		Show the symbiotic relationship of quality service towards higher achievement in the organizational	
2:30 - 2:45 PM	Health Break	7	goals. ✓ Draw a collaborative discussion on the Regional Office's processes and innovations in responding to the changing needs of its clients.	
2:45 – 4:15 PM	Presentation of 2-3 Outputs Critiquing/ Comments/ Suggestions			
4:15 - 5:00 PM	Original Comments Caggestons	Facilitator: Asu	Facilitator: Asuncion Saguid, EPS II-Baguio City	
	B1); August 24, 2021 (B2); September 22, 20			
8:30 – 9:00 AM	Preliminaries (AVP) Facilitator		c/o NEAPCAR Laureen B. Likigan	
9:00 – 10:30 AM	Values Formation and Moral Recovery Sessions	Fr. Mario Tambic	To strengthen the moral resources of the Filipino' people rooted in Filipino culture, values, and ideals that are pro-God, pro-country, and pro nature.	
10:30 – 10:45 AM	Health Break	Parish Priest	At the end of the session, participants should be able to:	
10:45 – 12:00 NN	Continuation of Topic 15	San Jose	✓ Demonstrate a daily life guided by the DepEd's moral compass and core values.	
12:00 – 1:00 PM	Lunch Break	Husband of	✓ Reinforce proactive attitudes and support system among the collegial relationship in the DepEd-CAR	
1:00 – 2:30 PM	Workshop for Topic 15	Mary Parish	Regional Office	
2:30 – 2:45 PM	Health Break	Church	✓ Increase social, spiritual and emotional intelligence for a harmonious relationship among employees.	
2:45 – 3:15 PM	Presentation of 2-3 Outputs	1		
3:15 – 5:00 PM	Critiquing/ Comments/ Suggestions	Facilitator: Math	nemar B. Montes, ADA-Admin (Batch 1); Margie Gardingan (Batch 2)	